



Cancellations, Substitutions & General Terms

- PIA reserves the right to cancel programs for insufficient registration and will give as much notice as possible.
- Dates, locations and registration fees are subject to change. Participants will be promptly notified of changes.
- This policy applies to our public/classroom courses, live webinars, conferences, and conventions (unless noted on a specific program).
- Cancellations or requests to transfer or substitute must be submitted in writing.
- Cancellations or transfers received more than 10 days before the start of a course are fully refundable or transferable.
- Cancellations within 10 days of the course are subject to a 20% penalty (additional fees may apply for licensing-study courses).
- Processing fee does not apply if transferring from one webinar to another webinar or hybrid program.
- Substitutions for courses are honored at any time.
- No shows will result in forfeiture of the entire registration fee.

ADA Accommodations

- This policy applies to our public/classroom courses, live webinars, conferences, and conventions (unless noted on a specific program).
- In accordance with Title III of the Americans with Disabilities Act, we ask registrants to advise us when registering with disabilities, as well as any necessary accommodations.

Photo Disclaimer Statement

- I understand that photographs or videos of me may be taken during the events, that my likeness and/or name may appear in news coverage, publications, and/or publicity that no compensation will be made, and I give my consent to these conditions.